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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Sindhu Joseph et al.

Title: AN AUTOMATED CUSTOMER SUPPORT SYSTEM

Attorney Docket No.: H00-01600 (256.095US1)

PATENT APPLICATION TRANSMITTAL

BOX PATENT APPLICATION

Commissioner for Patents
Washington, D.C. 20231

We are transmitting herewith the following attached items and information (as indicated with an "X"):

Return postcard.
 Utility Patent Application under 37 CFR § 1.53(b) comprising:
 Specification (22 pgs, including claims numbered 1 through 36 and a 1 page Abstract).
 Formal Drawing(s) (2 sheets).
 Signed Combined Declaration and Power of Attorney (5 pgs).
 Check in the amount of \$998.00 to pay the filing fee.
 Assignment of the invention to Honeywell International Inc. (3 pgs) and Recordation Form Cover Sheet.
 Check in the amount of \$40.00 to pay the Assignment recording fee.

The filing fee has been calculated below as follows:

	No. Filed	No. Extra	Rate	Fee
TOTAL CLAIMS	36 - 20 =	16	x 18 =	\$288.00
INDEPENDENT CLAIMS	2 - 3 =	0	x 80 =	\$0.00
MULTIPLE DEPENDENT CLAIMS PRESENTED				\$0.00
BASIC FEE				\$710.00
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